

The following rules provide an overview of the Britbet greyhound pool betting rules for each bet type. Full comprehensive rules are available at [www.britbet.com](http://www.britbet.com) or on written request.

## Headline and general rules

The following rules apply to all pool bets on greyhound racing placed at this track:

Britbet Racing LLP ("Britbet") accepts pool bets on greyhound racing with bets entered into the relevant pool hosted by Britbet. Customer facing services on this greyhound track are provided via the relevant race track company licensed by the UK Gambling Commission (the "Track"). The Track is authorised to accept pool bets on greyhound racing with bets entered into the relevant pool hosted by Britbet. Britbet is the counterparty to these bets. All winning bets will be settled and paid at the published Britbet dividends.

All Britbet pool bets are 'pool' bets whereby the winning return is calculated by reference to the amount of money staked in the pool and the eventual number of winning bets. Theoretically there is no limit to the amount of money that can be staked or won on a Britbet pool bet. The size of the pool provides a natural limit to the available winnings.

Betting slips are available for bets listed on this document. Alternatively you can call over your bet to any member of the Britbet team without the need to fill out a betting slip.

- No person under the age of 18 may place a bet. Any bets we believe to have been placed by or on behalf of a person under the age of 18 will be void and the stakes refunded.
- It is the customer's responsibility to check that the bet instructions are correct and to check the betting ticket receipt at the time of bet placement to ensure the details are as expected.
- It is the customer's responsibility to keep safe betting tickets once bets have been placed.
- Customers must check payments (either winnings or change from bets) as claims for errors will not be considered once the customer has left the point of transaction.
- Britbet reserves the right to rectify errors in accepted bets regardless as to the cause.
- The pools will be settled according to the official result at the time the track gives the result green light status, either in the form of an announcement or by display. Subsequent disqualifications, appeals or amendments to the result will be disregarded.
- From the total amount staked, each pool is subject to a deduction retained by Britbet.
- The amount deducted from all Britbet greyhound pools is 34%. Therefore the net pool is 66% of all stakes, which is divided between the winning tickets.
- Dividends for all pools are calculated to a £1 stake rounded down to 10p. Additional rules cover minimum dividend situations and are available within the comprehensive rules.
- There are specific rules to cover any non-runner and dead heat situations. These vary by bet type, some of which are printed on this document.
- Carry forward (or 'rollover') rules exist for pools, or part pools, that are not won. Details are available for some of the bet types on this document or within the comprehensive rules.

- If there are any material non runners for a multi-leg pool (e.g. Pick 6), then any guarantee offered and/or applicable carry forward amount may be removed at the discretion of Britbet.
- The cut off for reserves replacing non-runners is typically around 90 minutes before the first race but may vary from meeting to meeting. Any bets placed on a dog that is subsequently replaced by a reserve will stand and be settled on that trap number. Customers can request that such bets are void before the off of any applicable race or the first race of any multi-leg bet that includes a reserve runner.
- Bets on the nominated favourite in multi-leg pools will use the Britbet pool starting price favourite. When there are joint favourites the greyhound with the lowest racecard number will be used.
- If there is a failure, for whatever reason, which prevents the declaration of a dividend on a pool then bets relating to such pools will be void and stakes refundable.
- If a race is abandoned or is declared void all relevant bets on that individual race will be void and stakes refunded.
- Britbet reserves the right to pay the whole, or part, of any winnings by BACS. This will be arranged from our head office.
- Payments may be collected up to 12 months after purchase. Details of how to claim are printed on the reverse of each bet receipt.
- Racecard numbers and other data shown on racecourse screens are listed as a guide only.
- A comprehensive set of Britbet greyhound pool betting rules are available at [www.britbet.com](http://www.britbet.com), upon written request to Customer Services via email at [support@britbet.com](mailto:support@britbet.com) or via letter to **Britbet Customer Services, 4th Floor Alaska House, Dunning's Bridge Road, Bootle, L30 4AB**

If you have a complaint, please follow these steps:

1. Speak to a member of staff at the track. They may seek further guidance from their manager, who will aim to resolve the process or escalate as appropriate on the day.
2. If you are not satisfied with the resolution of the complaint, please contact Britbet Customer Services via email at [support@britbet.com](mailto:support@britbet.com) or via letter to **Britbet Customer Services, 4th Floor Alaska House, Dunning's Bridge Road, Bootle, L30 4AB**. Please provide full details of the complaint to help us to resolve the matter as quickly as possible. Any complaint will then follow the internal Britbet complaints policy (available on request) with the intention of responding to the customer within 30 days of receipt of complaint.
3. If the matter is still not resolved at this stage, you may then submit the dispute to the Independent Betting Adjudication Service (IBAS). Forms can be found at [www.ibas-uk.com](http://www.ibas-uk.com) or calling 020 7347 5883.

Rules effective as of 1st May 2023.

### WIN

Pick the winning greyhound

Available on all races.

Bets are void on greyhounds that become non-runners before coming under starter's orders, resulting in a vacant trap and stakes refunded.

Minimum spend £2.

### PLACE

Select a greyhound to be placed

Available on all races with four or more runners with number of places as follows:

4, 5, 6 or 7 runners – 1st and 2nd

8 runners – 1st, 2nd and 3rd

Should the number of runners fall below four, the pool will be declared void and stakes refunded.

Bets are void on greyhounds that become non-runners before coming under starter's orders, resulting in a vacant trap and stakes refunded.

Minimum spend £2.

NOTE: An 'Each Way' bet is effectively two bets – one in the Win pool and another in the Place pool. The minimum stake for an 'Each Way' bet is £2 Each Way, which is a total spend of £4.

### FIRST TWO

Select the 1st and 2nd in the correct order

Available on all races with three or more runners unless otherwise stated.

Should the number of runners fall below three, the pool will be declared void and stakes refunded.

Bets are void on greyhounds that become non-runners before coming under starter's orders, resulting in a vacant trap and stakes refunded.

If a pool is only partly won to a £1 dividend, the balance of the net pool which has not been won will be carried forward to another race determined by Britbet.

Minimum total spend £2. Permutations are accepted with a minimum unit stake of 10p.

### FIRST THREE

Select the 1st, 2nd and 3rd in the correct order

Available on all races with four or more runners unless otherwise stated.

Should the number of runners fall below four, the pool will be declared void and stakes refunded.

Bets are void on greyhounds that become non-runners before coming under starter's orders, resulting in a vacant trap and stakes refunded.

If a pool is only partly won to a £1 dividend, the balance of the net pool which has not been won will be carried forward to another race determined by Britbet.

Minimum total spend £2. Permutations are accepted with a minimum unit stake of 10p.

### PICK 6

Select the winning greyhound in six selected races

Available on six races across one or more meetings as nominated by Britbet, see screens for today's selected races or ask a member of Britbet staff.

Multiple Pick 6 pools may run at a single greyhound meeting.

Non-runner selections are not void but are replaced by the Britbet pool starting price favourite. When there are joint favourites the greyhound with the lowest racecard number will be used.

If one or more races are void then a dividend will be declared based on the legs that were run and the money bet into the pool on the day. Therefore any carry forward or guarantee shall not be included in the dividend calculation.

Minimum total spend £1. Permutations are accepted with a minimum unit stake of 50p.